

Introduction

Spinbit.com is operated by Oceanus Mysteria SRL and is committed to protecting the integrity of our gaming platform and preventing the use of our services for illicit purposes, including money laundering, terrorist financing, and trade sanctions violations.

Spinbit.com is licensed by Tobique Gaming Commission.

This AML Policy explains the rules we have implemented to detect and prevent such activities and outlines the steps we take to verify our customers' identities and monitor transactions.

Our Policy Objective

We maintain robust AML and KYC controls to keep gambling secure, protect customers, our platform by preventing the use of Spinbit.com services for illegal activities, ensure compliance and meet our legal duties.

When Verification Happens

Verification begins when you register. It is completed by the earliest of 30 days from your first registration, when your total deposits reach €2,000 (or currency equivalent), or before your first withdrawal.

What We May Request

To verify identity and address we typically ask for a valid passport, national ID card or driving licence, and a recent proof of address (for example, a bank statement or utility bill dated within the last three months). For higher-value we will require additional information such as a liveness check and proof of source of funds/wealth. These measures help ensure the legitimacy of your transactions.

Documents can be uploaded securely in My Account - Verification. Please ensure images are clear, in colour and show all four corners. We may use trusted third-party providers to help complete these checks.

Ongoing Protection of Your Account

We monitor accounts to confirm activity remains consistent with your profile and our obligations. This includes periodic confirmation of details, screening against applicable sanctions lists, and checks for politically exposed persons (PEPs). Where risk indicators are present, we apply enhanced due diligence and ongoing monitoring. If checks are in progress, we may temporarily pause certain features; we will aim to complete reviews promptly and we will notify you through your account or by email of any actions required from you.

Sanctions and Restricted Use

We must comply with applicable laws and regulations, including EU directives, Tobique regulations, and guidance from international bodies such as the Financial Action Task Force (FATF). If a customer is matched to a relevant sanctions list or other legal restriction applies, we will block access and freeze funds without delay. We cannot provide services or release funds to sanctioned persons or entities.

Politically Exposed Persons (PEP's)

If you are a politically exposed person (PEP), or a close family member or associate of a PEP, we will obtain senior management approval to open or continue the account, collect source-of-funds/wealth information and apply enhanced ongoing monitoring.

How We Use and Protect Your Information

We use your data to verify identity, protect your account, prevent and detect crime, and comply with the law. We share information only with trusted service providers who assist with verification and payments, and with authorities when legally required. AML/KYC records are retained for at least five years after your account is closed (or as otherwise required by law). For more on privacy, please see our Privacy Policy.

Your Responsibilities

Please provide accurate and complete information, keep your details up to date, and do not share your account or login details. Respond promptly to reasonable requests for information so that we can meet our legal obligations and keep your account available.

Help and Contacts

If you have questions about verification, contact our Support Team 24/7 via Live Chat or support@spinbit.com.